



Department for  
Communities and  
Local Government

# Part L 2013

# HBF Technical Conference

Paul DeCort - Department for Communities and Local Government



Department for  
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# Wider Policy Landscape



# The Zero Carbon Story

- Budget 2013 confirmed Government commitment to **Zero Carbon** homes. Should not lose sight of this important commitment.
- Europe requires '**nearly zero energy**' buildings from 2019. This position is already set out in our Building Regulations.
- Part L 2013 is an important 'technical' step – strikes a balance between Zero Carbon and growth commitments
- Next steps to Zero Carbon consultation - thinking on 2016 step including design principles and options for **Allowable Solutions**
- **Housing Standards Review** (energy) is part of the approach



# Zero Carbon Homes

Allowable Solutions  
Consultation on  
design principles ?

Carbon Compliance  
**Part L 2013 Carbon Target**  
Carbon Compliance for 2016 ?

Fabric Energy Efficiency:  
**Part L 2013 Energy target**  
FEES for 2016 ?



# Zero Carbon Allowable Solutions

- **Consultation** on proposals for '**Allowable Solutions**' published in August and has just closed...
- Key principle is that Government prefers **choice for developers** if they are going to face a regulatory cost.
- What is a **solution** – on-site, off-site (retrofit), a central fund? Any others?
- What is the **future of Part L** alongside Allowable Solutions:
  - Should we push **on-site** measures further in 2016?
  - What does this mean for **fabric performance** and on-site **renewables**?



# Housing standards review

- **Consultation** published in August and has just closed ....
- Goes much further than just energy standards – access, water, security, space.
- On **energy** it proposes a **building regulations only** approach for new homes (Part L). Based on 2013 step and zero carbon policy.
- **Local role** in shaping how areas function including energy sources (traditional planning). **Central role** in ensuring national standards for minimum energy performance of homes.



## Part L 2013: Backdrop to Policy Decisions

Striking a balance between Green and Growth policy ambitions

### Green:

- Meaningful step towards **Zero Carbon**
- **Climate Change Act**, contribution to **4th Carbon Budget**
- Reducing **energy costs** for consumers and business
- Improving **as-built** performance

### Growth:

- **Spending Review 2010** commitment
  - A **one-in, two-out** approach to regulation
  - **Micro-business moratorium** until April 2014
- .... and the **Red Tape Challenge** - call for simplification



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# Part L 2013 Overview of Changes

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### ***Ministerial Announcement 30 July 2013***

#### New homes:

- c6% uplift to CO<sub>2</sub> targets, focus on fabric performance and affordability
- Notional building recipe (akin to full FEEs plus efficient services) but relaxed back for detached homes on basis of cost effectiveness and consistency of construction
- New mandatory energy target (akin to interim FEE)
- Retain fuel factor at current levels

#### New Homes As Built Performance:

- Not regulating for quality assurance at this stage – again helps to reduce overall regulatory burden



## Part L 2013: Final Policy

### New non-domestic buildings:

- c9% aggregate uplift with elemental backstops
- Achievable through cost effective fabric and services in most building types, consistent with fabric focused approach for homes

### Existing buildings:

- Government previously announced it will not be regulating for additional "consequential improvements" at this time
- No uplift to extension and window standards
- Strengthening of specific non-domestic services standards



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# New Homes



# New Homes: Amended compliance steps

**1. Achieving the TER and the TFEE**

DER  $\leq$  TER and Dwelling Fabric Energy Efficiency (DFEE)  $\leq$  Target  
Fabric Energy Efficiency (TFEE)

**2. Limits on design flexibility**

**3. Limiting the effects of heat gains in summer**

**4. Building Performance Consistent with DER**

Quality of construction & commissioning

**5. Provisions for energy efficient operation of the dwelling**

Providing information / O&M instructions

**PS:** take into account technical, environmental and economic feasibility of  
**high-efficiency alternative systems** before construction starts



Traditionally, Part L1A has targeted the same percentage improvement against a historic 2002 performance standard across all dwelling types

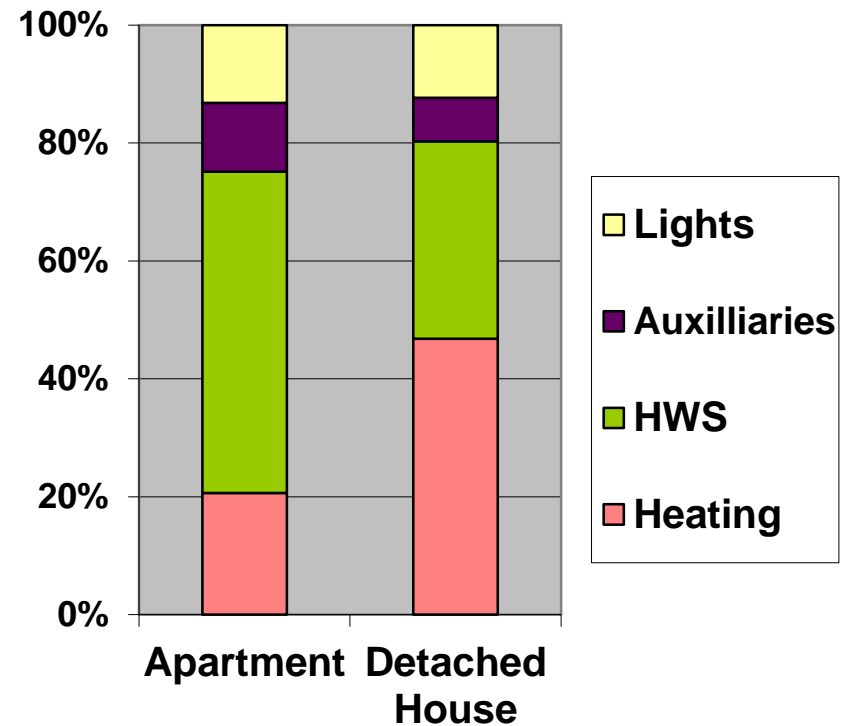
However, the challenge in reducing CO<sub>2</sub> can vary significantly by building type

As proposed in the consultation, Part L 2013 introduces a concurrent standard that:

- Features a good level of fabric and service efficiencies
- Is common to all dwelling types

## Criterion 1 changes: Calculating the TER

### Relative proportion of end-use energy demands





## Criterion 1 changes: Calculating the TER

- A number of respondents argued **hybrid** approach (relative CO<sub>2</sub> target with an absolute energy target) was too complex and suggested simplification.
- A relative and elemental approach has therefore been adopted.
- The 2013 standard uses an '**elemental recipe**' based on an up to date fabric and service specification with no improvement factor
  - recipe is itself a **compliant solution** (meets Criteria 1 and 2)
  - recipe is **not prescriptive** and more commonly will provide a reasonable starting point for a developer to select their own best solution
- This **TER** is based on a standard of fabric efficiency akin to full FEES so broadly consistent with the consultation and the journey to Zero Carbon
- The fabric specification for the detached house is eased to be consistent with other dwelling types.
- The impact is a 6% uplift in the **TER** on 2010 levels across the build mix



# Criterion 1 changes: Key features of elemental recipe

<b>Orientation, over shading, sheltered sides.</b>	Same as actual
<b>Opening areas</b>	Same as actual up to 25% of floor area
<b>Ext. Walls (W/m<sup>2</sup>K)</b>	<b>0.18</b>
<b>Party Walls (W/m<sup>2</sup>K)</b>	<b>0</b>
<b>Floor (W/m<sup>2</sup>K)</b>	<b>0.13</b>
<b>Roof (W/m<sup>2</sup>K)</b>	<b>0.13</b>
<b>Windows (W/m<sup>2</sup>K)</b>	<b>1.4</b>
<b>Air tightness (m<sup>3</sup>/hr.m<sup>2</sup>)</b>	<b>5.0</b>
<b>Thermal bridging (W/m<sup>2</sup>K)</b>	Calculated using the lengths of junctions in the actual dwelling and the psi values provided in App R (overall standard between ECDs and ACDs)
<b>Ventilation type</b>	Natural (with extract fans)
<b>Gas boiler</b>	89.5% (SEDBUK)

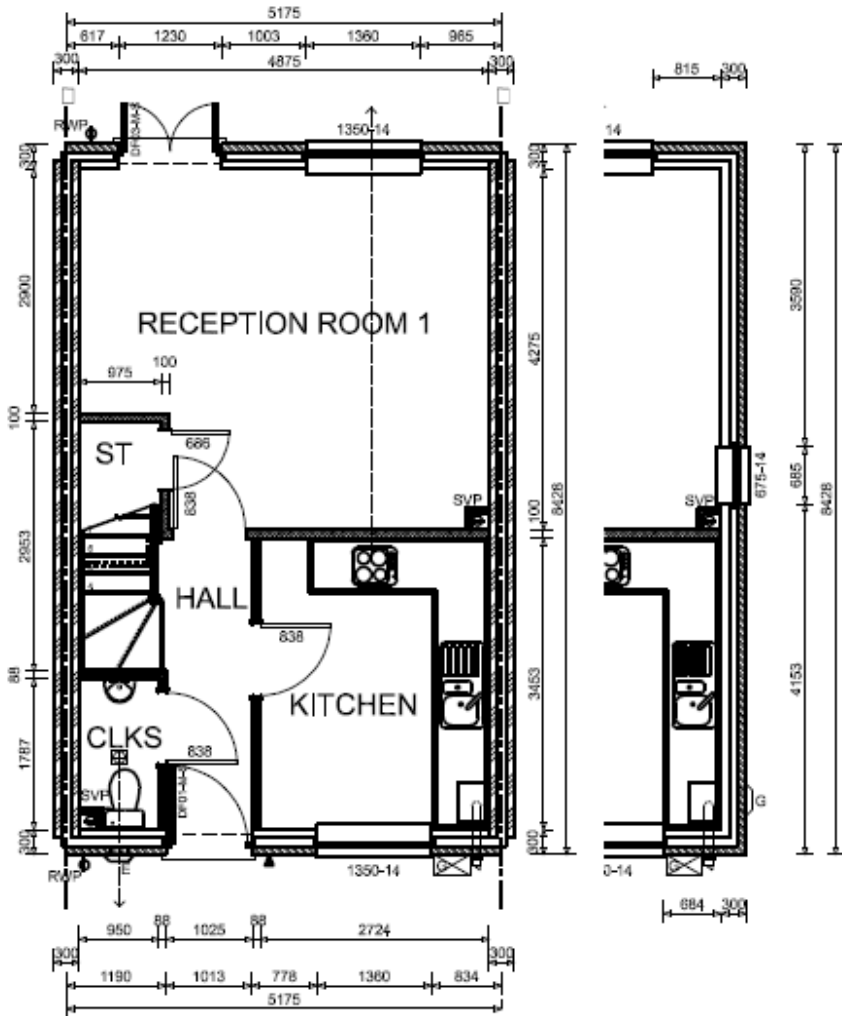


## Criterion 1 changes: Calculating the TFEE

- Also as proposed in the consultation, Part L 2013 includes a **Target for Fabric Energy Efficiency (TFEE)** in addition to the **TER**
- A more relaxed **mandatory** target for fabric energy efficiency (**TFEE**) is introduced in Part L 2013 (set approx. at Interim FEES level)
- This is determined by calculating the Fabric Energy Efficiency level from the elemental recipe and increasing the kWh/m<sup>2</sup> energy demand by **15%**
- This more relaxed target:
  - provides **greater design flexibility**;
  - addresses consultee concerns that full FEES may not currently be achievable by all builders across the full range of home types.

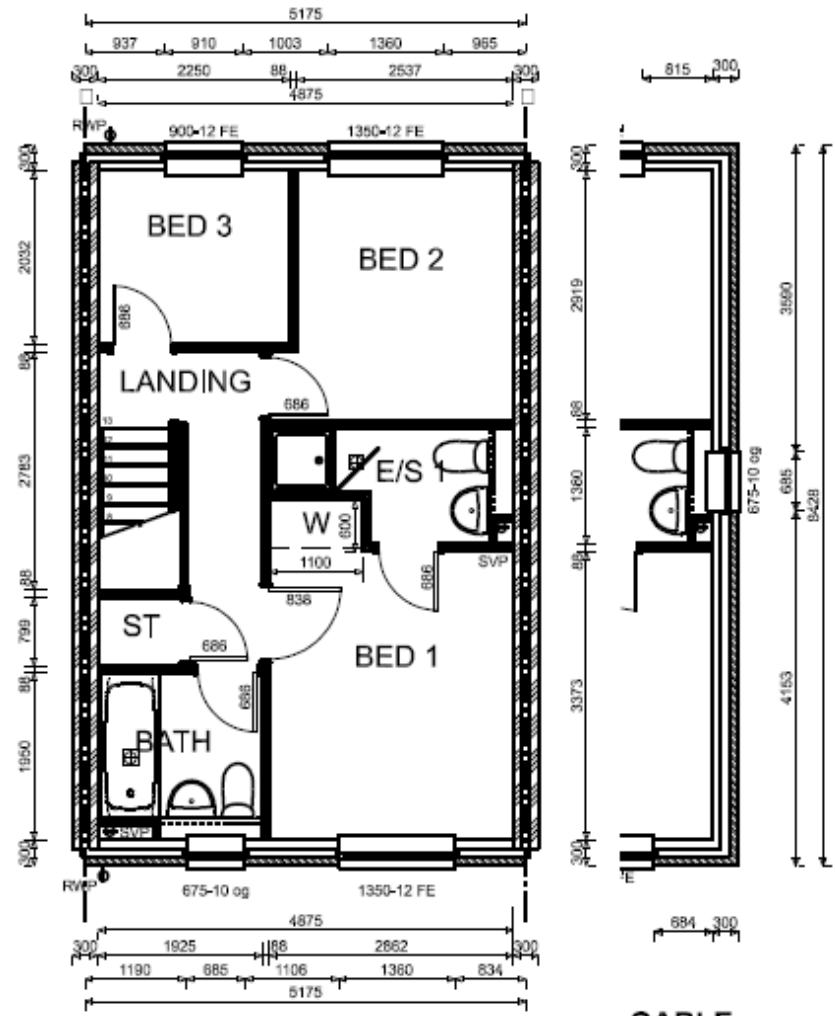


# Example routes to meet the TER and TFEE – End Terrace 76m<sup>2</sup>



GROUND FLOOR

CABLE



FIRST FLOOR

# Example routes to meet the TER and TFEE — End Terrace 76m<sup>2</sup> - Elemental Recipe

	<b>Appendix R</b>	<b>End Terrace</b>	<b>End Terrace</b>
	Elemental Recipe		
<b>Ext. Walls (W/m<sup>2</sup>K)</b>	0.18		
<b>Party Walls (W/m<sup>2</sup>K)</b>	0		
<b>Floor (W/m<sup>2</sup>K)</b>	0.13		
<b>Roof (W/m<sup>2</sup>K)</b>	0.13		
<b>Windows (W/m<sup>2</sup>K)</b>	1.4		
<b>Air tightness (m<sup>3</sup>/hr.m<sup>2</sup>)</b>	5		
<b>Gas boiler</b>	89.5% (SEDBUK)		
<b>Services</b>			
<b>TER (kgCO<sub>2</sub>/m<sup>2</sup>.yr)</b>			
<b>DER (kgCO<sub>2</sub>/m<sup>2</sup>.yr)</b>	<b>18.72</b>		
<b>TFEE (kWh/m<sup>2</sup>.yr)</b>			
<b>DFEE (kWh/m<sup>2</sup>.yr)</b>	47.18		

# Example routes to meet the TER and TFEE — End Terrace 76m<sup>2</sup> - Calculation of TFEE and TER

	Appendix R	End Terrace	End Terrace
	Elemental Recipe		
Ext. Walls (W/m <sup>2</sup> K)	0.18		
Party Walls (W/m <sup>2</sup> K)	0		
Floor (W/m <sup>2</sup> K)	0.13		
Roof (W/m <sup>2</sup> K)	0.13		
Windows (W/m <sup>2</sup> K)	1.4		
Air tightness (m <sup>3</sup> /hr.m <sup>2</sup> )	5		
Gas boiler	89.5% (SEDBUK)		
Services			
TER (kgCO <sub>2</sub> /m <sup>2</sup> .yr)	<b>18.72</b>		
DER (kgCO <sub>2</sub> /m <sup>2</sup> .yr)	<b>18.72</b>		
TFEE (kWh/m <sup>2</sup> .yr)	<b>47.18 * 1.15 = 54.26</b>		
DFEE (kWh/m <sup>2</sup> .yr)	47.18		

## Example routes to meet the TER and TFEE– End Terrace 76m<sup>2</sup> – Relaxed fabric and WWHR

	<b>Appendix R</b>	<b>End Terrace</b>		
	Elemental Recipe	Triple Glazing		
<b>Ext. Walls (W/m<sup>2</sup>K)</b>	0.18	<b>0.22</b>		
<b>Party Walls (W/m<sup>2</sup>K)</b>	0	0		
<b>Floor (W/m<sup>2</sup>K)</b>	0.13	<b>0.16</b>		
<b>Roof (W/m<sup>2</sup>K)</b>	0.13	0.13		
<b>Windows (W/m<sup>2</sup>K)</b>	1.4	<b>0.9</b> (g=0.57)		
<b>Air tightness (m<sup>3</sup>/hr.m<sup>2</sup>)</b>	5	5		
<b>Gas boiler</b>	89.5% (SEDBUK)	89.5% (SEDBUK)		
<b>Services</b>		-		
<b>TER (kgCO<sub>2</sub>/m<sup>2</sup>.yr)</b>		<b>18.72</b>		
<b>DER (kgCO<sub>2</sub>/m<sup>2</sup>.yr)</b>		<b>18.68</b>		
<b>TFEE (kWh/m<sup>2</sup>.yr)</b>		54.26		
<b>DFEE (kWh/m<sup>2</sup>.yr)</b>		46.73		

## Example routes to meet the TER and TFEE– End Terrace 76m<sup>2</sup> – Relaxed fabric and WWHR

	<b>Appendix R</b>	<b>End Terrace</b>	<b>End Terrace</b>	
	Elemental Recipe	Triple Glazing	Triple Glazing	
<b>Ext. Walls (W/m<sup>2</sup>K)</b>	0.18	<b>0.22</b>	<b>0.21</b>	
<b>Party Walls (W/m<sup>2</sup>K)</b>	0	0	0	
<b>Floor (W/m<sup>2</sup>K)</b>	0.13	<b>0.16</b>	<b>0.14</b>	
<b>Roof (W/m<sup>2</sup>K)</b>	0.13	0.13	0.13	
<b>Windows (W/m<sup>2</sup>K)</b>	1.4	<b>0.9</b> (g=0.57)	<b>0.9</b> (g=0.57)	
<b>Air tightness (m<sup>3</sup>/hr.m<sup>2</sup>)</b>	5	5	<b>6</b>	
<b>Gas boiler</b>	89.5% (SEDBUK)	89.5% (SEDBUK)	89.5% (SEDBUK)	
<b>Services</b>		-	-	
<b>TER (kgCO<sub>2</sub>/m<sup>2</sup>.yr)</b>		<b>18.72</b>	<b>18.72</b>	
<b>DER (kgCO<sub>2</sub>/m<sup>2</sup>.yr)</b>		<b>18.68</b>	<b>18.69</b>	
<b>TFEE (kWh/m<sup>2</sup>.yr)</b>		54.26	54.26	
<b>DFEE (kWh/m<sup>2</sup>.yr)</b>		46.73	46.76	

## Example routes to meet the TER and TFEE– End Terrace 76m<sup>2</sup> – Relaxed fabric and WWHR

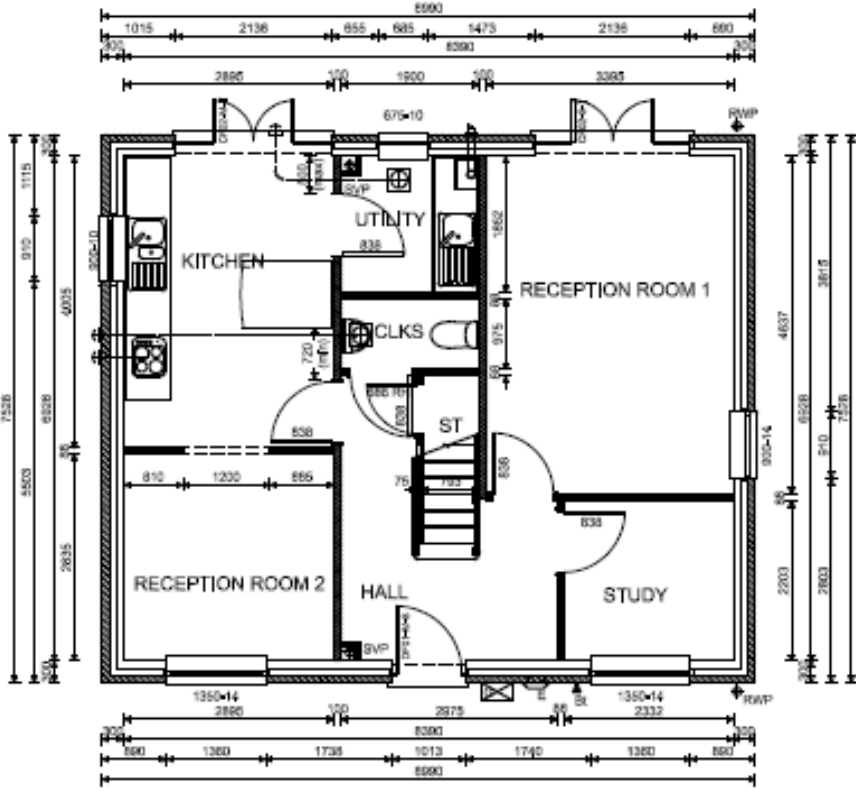
	<b>Appendix R</b>	<b>End Terrace</b>	<b>End Terrace</b>	<b>End Terrace</b>
	Elemental Recipe	Triple Glazing	Triple Glazing	Relaxed Fabric
<b>Ext. Walls (W/m<sup>2</sup>K)</b>	0.18	<b>0.22</b>	<b>0.21</b>	<b>0.26</b>
<b>Party Walls (W/m<sup>2</sup>K)</b>	0	0	0	0
<b>Floor (W/m<sup>2</sup>K)</b>	0.13	<b>0.16</b>	<b>0.14</b>	<b>0.19</b>
<b>Roof (W/m<sup>2</sup>K)</b>	0.13	0.13	0.13	<b>0.13</b>
<b>Windows (W/m<sup>2</sup>K)</b>	1.4	<b>0.9</b> (g=0.57)	<b>0.9</b> (g=0.57)	1.4
<b>Air tightness (m<sup>3</sup>/hr.m<sup>2</sup>)</b>	5	5	<b>6</b>	5
<b>Gas boiler</b>	89.5% (SEDBUK)	89.5% (SEDBUK)	89.5% (SEDBUK)	89.5% (SEDBUK)
<b>Services</b>		-	-	<b>WWHR[1]</b>
<b>TER (kgCO<sub>2</sub>/m<sup>2</sup>.yr)</b>		<b>18.72</b>	<b>18.72</b>	18.72
<b>DER (kgCO<sub>2</sub>/m<sup>2</sup>.yr)</b>		<b>18.68</b>	<b>18.69</b>	18.67
<b>TFEE (kWh/m<sup>2</sup>.yr)</b>		54.26	54.26	<b>54.26</b>
<b>DFEE (kWh/m<sup>2</sup>.yr)</b>		46.73	46.76	<b>54.20</b>

# Example routes to meet the TER and TFEE– End Terrace 76m<sup>2</sup> – Relaxed fabric and WWHR

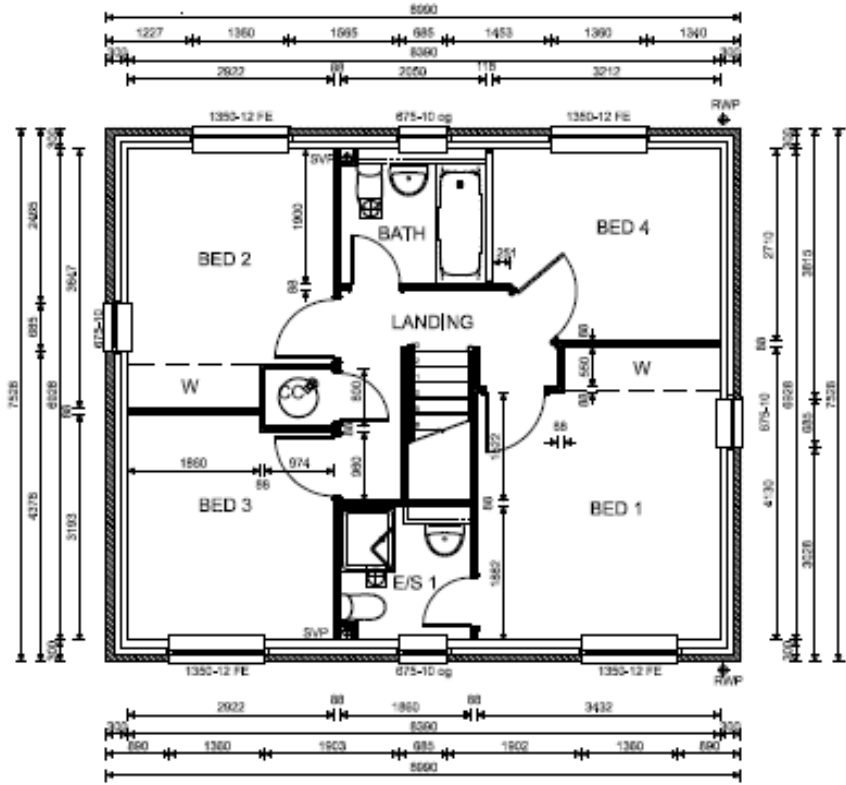
	Appendix R	End Terrace	End Terrace	End Terrace
	Elemental Recipe	Triple Glazing	Triple Glazing	Relaxed Fabric
Ext. Walls (W/m <sup>2</sup> K)	0.18	<b>0.22</b>	<b>0.21</b>	<b>0.26</b>
Party Walls (W/m <sup>2</sup> K)	0	0	0	0
Floor (W/m <sup>2</sup> K)	0.13	<b>0.16</b>	<b>0.14</b>	<b>0.19</b>
Roof (W/m <sup>2</sup> K)	0.13	0.13	0.13	<b>0.13</b>
Windows (W/m <sup>2</sup> K)	1.4	<b>0.9</b> (g=0.57)	<b>0.9</b> (g=0.57)	1.4
Air tightness (m <sup>3</sup> /hr.m <sup>2</sup> )	5	5	<b>6</b>	5
Gas boiler	89.5% (SEDBUK)	89.5% (SEDBUK)	89.5% (SEDBUK)	89.5% (SEDBUK)
Services				<b>WWHR[1]</b>
TER (kgCO <sub>2</sub> /m <sup>2</sup> .yr)				18.72
DER (kgCO <sub>2</sub> /m <sup>2</sup> .yr)				18.67
TFEE (kWh/m <sup>2</sup> .yr)				<b>54.26</b>
DFEE (kWh/m <sup>2</sup> .yr)		46.73	46.76	<b>54.20</b>

NB: Uses WWHR savings calculated from SAP2009, specification may vary with SAP2012 methodology for WWHR

# Example routes to meet the TER and TFEE – Detached House 118m<sup>2</sup>



**GROUND FLOOR**



**FIRST FLOOR**



## Example routes to meet the TER and TFEE– Detached House 118m<sup>2</sup> - Relaxed fabric + PV

	<b>Appendix R</b>	<b>Detached</b>	
	Elemental Recipe	Relaxed Fabric + PV	
<b>Ext. Walls (W/m<sup>2</sup>K)</b>	0.18	<b>0.26</b>	
<b>Party Walls (W/m<sup>2</sup>K)</b>	0	0	
<b>Floor (W/m<sup>2</sup>K)</b>	0.13	<b>0.2</b>	
<b>Roof (W/m<sup>2</sup>K)</b>	0.13	<b>0.18</b>	
<b>Windows (W/m<sup>2</sup>K)</b>	1.4	1.4	
<b>Air tightness (m<sup>3</sup>/hr.m<sup>2</sup>)</b>	5	5	
<b>Gas boiler</b>	89.5% (SEDBUK)	89.5% (SEDBUK)	
<b>Services</b>		<b>0.48 kWp PV (too small)</b>	
<b>TER (kgCO<sub>2</sub>/m<sup>2</sup>.yr)</b>		17.44	
<b>DER (kgCO<sub>2</sub>/m<sup>2</sup>.yr)</b>		17.44	
<b>TFEE (kWh/m<sup>2</sup>.yr)</b>		<b>59.20</b>	
<b>DFEE (kWh/m<sup>2</sup>.yr)</b>		<b>59.19</b>	<b>AECOM</b>

## Example routes to meet the TER and TFEE– Detached House 118m<sup>2</sup> Relaxed fabric + SHW

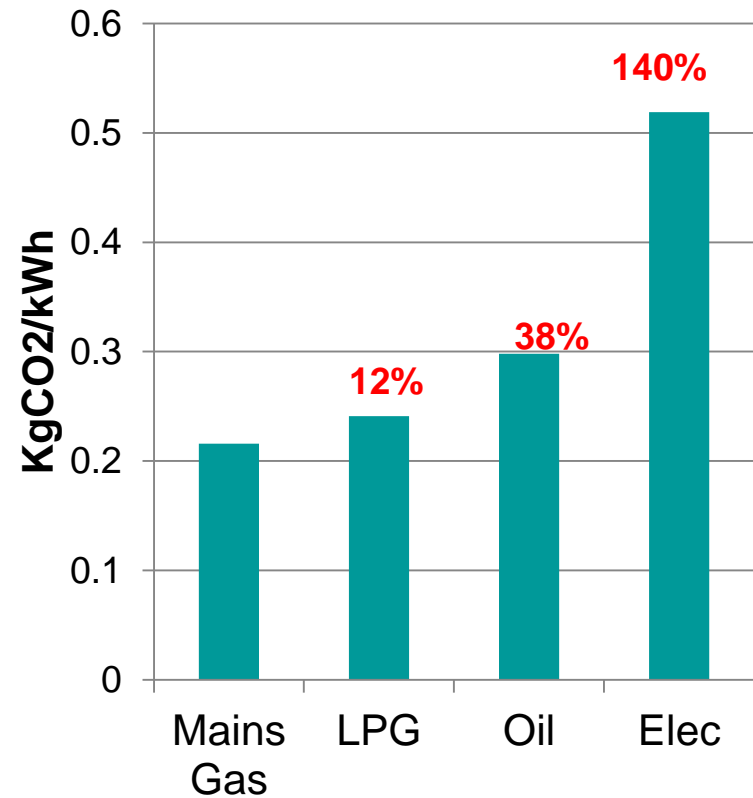
	<b>Appendix R</b>	<b>Detached</b>	<b>Detached</b>
	Elemental Recipe	Relaxed Fabric + PV	Relaxed Fabric + SHW
<b>Ext. Walls (W/m<sup>2</sup>K)</b>	0.18	<b>0.26</b>	<b>0.26</b>
<b>Party Walls (W/m<sup>2</sup>K)</b>	0	0	0
<b>Floor (W/m<sup>2</sup>K)</b>	0.13	<b>0.2</b>	<b>0.2</b>
<b>Roof (W/m<sup>2</sup>K)</b>	0.13	<b>0.18</b>	<b>0.18</b>
<b>Windows (W/m<sup>2</sup>K)</b>	1.4	1.4	1.4
<b>Air tightness (m<sup>3</sup>/hr.m<sup>2</sup>)</b>	5	5	5
<b>Gas boiler</b>	89.5% (SEDBUK)	89.5% (SEDBUK)	89.5% (SEDBUK)
<b>Services</b>		<b>0.48 kWp PV</b>	<b>SHW</b>
<b>TER (kgCO<sub>2</sub>/m<sup>2</sup>.yr)</b>		17.44	17.44
<b>DER (kgCO<sub>2</sub>/m<sup>2</sup>.yr)</b>		17.44	<17.3
<b>TFEE (kWh/m<sup>2</sup>.yr)</b>		<b>59.20</b>	<b>59.20</b>
<b>DFEE (kWh/m<sup>2</sup>.yr)</b>		<b>59.19</b>	<b>59.19</b>



- The fuel factor relaxes the carbon target (**TER**) for homes heated by a more carbon intensive fuel than gas
- Particularly helpful for
  - Off-gas grid homes
  - Electrically heated apartments
- With no fuel factor, these homes would need to meet the same TER as if using gas
- With a fuel factor, the TER is eased to reduce cost but still requires some additional measures compared to gas homes to reduce emissions
- **TFEE** limits the potential to relax fabric efficiency levels when introducing LZCs (biomass, heat pumps, PV) much more than previous reliance on elemental backstops.

## Criterion 1 changes: Fuel factor

**SAP 2012 Emissions factor**  
**kgCO<sub>2</sub>/kWh**



**% uplift in carbon intensity of fuel  
compared to mains gas**



- Keep fabric elemental backstops:
  - Achieving the **TFEE** standard could be very dependant on the high performance of one specific feature of fabric design
  - If this feature was to perform less well than expected, it would significantly impact on performance
- As very much a **backstop**, the elemental values are unchanged from Part L 2010
- Back stops for building services (domestic building services compliance guide)

## Criteria 2 changes: Elemental backstops

Limiting Fabric Parameters	
Roof	0.20 W/m <sup>2</sup> .K
Wall	0.30 W/m <sup>2</sup> .K
Floor	0.25 W/m <sup>2</sup> .K
Party Wall	0.20 W/m <sup>2</sup> .K
Windows, Doors	2.0 W/m <sup>2</sup> .K
Air permeability	10 m <sup>3</sup> /hr.m <sup>2</sup>



## Criteria 2 changes: Building Services

- Domestic and non-domestic guides set energy performance standards for heating, ventilation, cooling and lighting services
- Referenced by Part L Approved Documents
- Standards are:
  - **backstop values** for construction of new buildings
  - **reasonable provision** for compliance with Part L when working on existing buildings
- New 2013 editions of guides will come into force on 6 April 2014
- Revisions based on input from two industry working groups and responses to 2012 Part L consultation



## Criteria 2 changes: Building Services

- Raise energy performance standards for products where industry say practical and cost-effective – **minimal changes**
- Bring standards into line with emerging European ecodesign and energy labelling regulations for products placed on market
- Harmonise standards throughout the UK
- Clarify and correct guidance in 2010 editions
- **But otherwise leave standards for work on existing dwellings unchanged**
- Also raise awareness of requirements of **other directives**, higher standards needed to qualify for **FITs, RHI, Green Deal** funding, etc



## Criterion 3 changes: Limiting the effects of **heat** gains in summer

- Change in title stresses that it is not just **solar gains** that need to be controlled during the summer period
- It highlights the need to **insulate circulation pipes** for domestic hot water
- For example: feedback is that in apartment blocks, poorly insulated pipes in communal areas can contribute to overheating
- This guidance is already in the Domestic Building Services Compliance Guide

*Note:* The Government is investigating more widely the causes and impact of overheating in a changing climate and potential policy options



# Criteria 4 & 5: Changes

## Criteria 4: Quality of construction & commissioning

- Removal of the separate quality assured accredited construction detail approach for thermal bridging introduced and disapplied in Part L 2010
- Priority item for the ZC Hub DvAB work programme

## Criterion 5: Provision of information for energy efficient operation of the building

- Provides more details of what this information should contain including:
  - Explanation of essential design principles and key features
  - Floor plans to show main heating and ventilation components
  - Explain how to operate, control and maintain building services and LZCs
  - Signpost other key information that should be provided including appliance manuals, EPC recommendation report





## Part L 2013: New homes as-built performance

- Not regulating for quality assurance at this stage – helps to reduce overall regulatory burden
- Need a better understanding of design vs built discrepancy
- Supporting **Zero Carbon Hub** led programme
- Interim report published July 2013 – thematic working groups - progress to date
- Final report due Spring 2014 to focus on evidence base and priority areas including construction joint details
- Mindful of industry's own **90% by 2020** target



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# Impact Assessment



## Part L 2013: Cost & benefits to Business

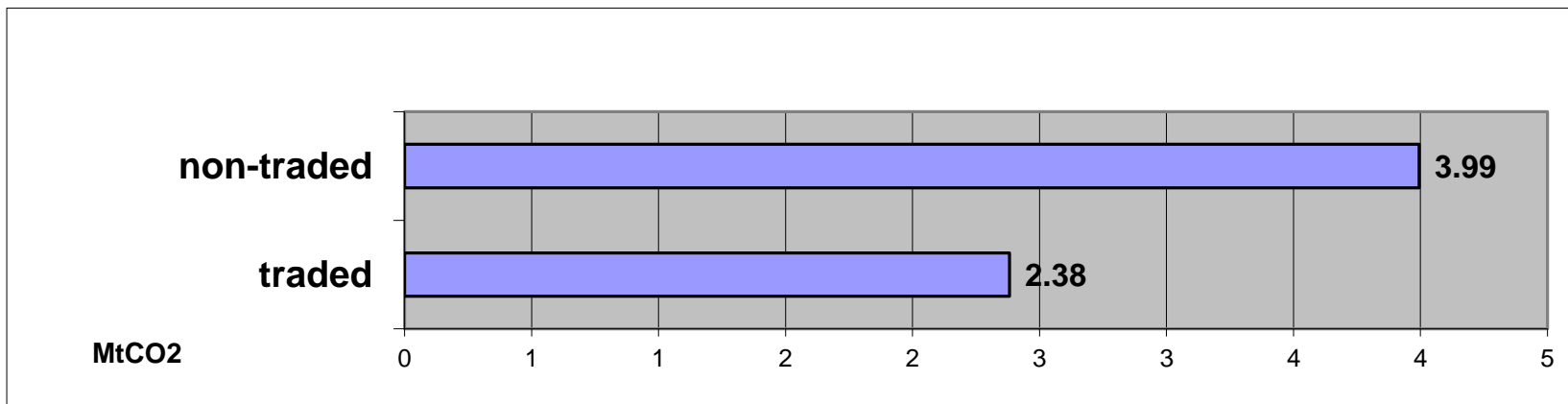
2011 Prices	Improvement	EACB (£m)	EABB (£m)	EANBB* (£m)
<b>New homes</b>	6%	34	0	<b>-34</b>
<b>New non-domestic buildings</b>	9%	64	92	<b>29</b>
<b>Existing non-dom buildings</b>	See text	22	44	<b>22</b>
<b>Total (including transition costs)</b>	<b>Rounded</b>	<b>120</b>	<b>136</b>	<b>16</b>

\* Equivalent annual net benefit/(cost) to business

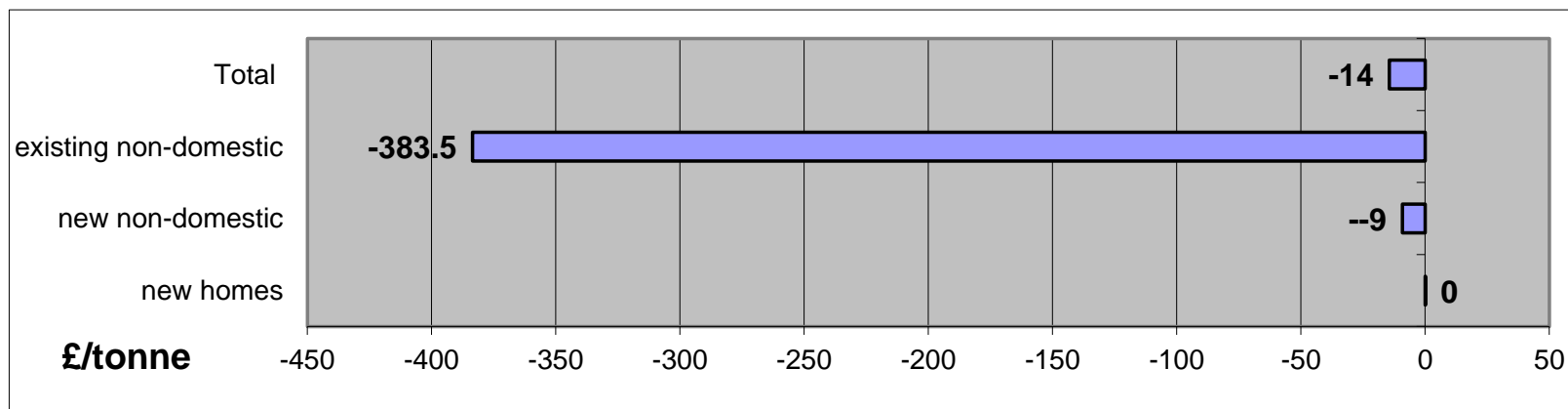


# Part L 2013

## Carbon Savings



## Cost Effectiveness





# Part L 2013: New Homes costs and sensitivities

## % Cost increase

Detached	1.20%
Semi-Detached	0.30%
Terraced	0.10%
Flat - gas	0.10%
Flat - electric	1.10%

## Assumptions and Sensitivities

- Carbon and Energy Prices
- Proportion of detached homes
- Counterfactual for homes built
- Lower learning rates for solar pv and thermal bridging
- Lower compliance

End Terrace	Large builder	Small Builder	% difference
2010 Base Cost	80,000	95,610	20%
Estimated 2013 Increase	467	521	12%
2013 Total Cost	80,467	96,131	19%



Department for  
Communities and  
Local Government

# Next steps



## Part L 2013: Guidance and calculation tools

- New style ADL1A and ADL2A – single column tablet friendly – including summary of notional buildings and indexing
- Working with industry to develop pattern books e.g. similar to Part L 2010 “**Where to Start Guide**” and also a library of advanced construction joint details
- Amendments to 2010 versions of ADL1B and ADL2B – on points of clarification only
- New **Building Services Compliance Guides**
- Updated **SAP** to generate **TER** and **TFEE** – **temporary beta release** in advance of approved compliance software
- Updated **SBEM** to include new notional buildings etc. and introduction of formal **SBEM Appendix Q** framework



## Part L 2013: Next Steps

30 July 2013	Written Ministerial Statement (Final Policy)
8 Aug 2013	Regulations laid in parliament and Impact Assessment published
8 Oct 2013	Launch event – technical detail and demo of calculation tools
w/c 21 Oct 2013	On-line publication of Approved Documents and Compliance Guides
5 Nov 2013	Beta release of SAP & SBEM to reflect final policy in advance of approved compliance software
by 6 April 2014	Development of industry pattern books
6 April 2014	Regulations come into force including transitional provisions